

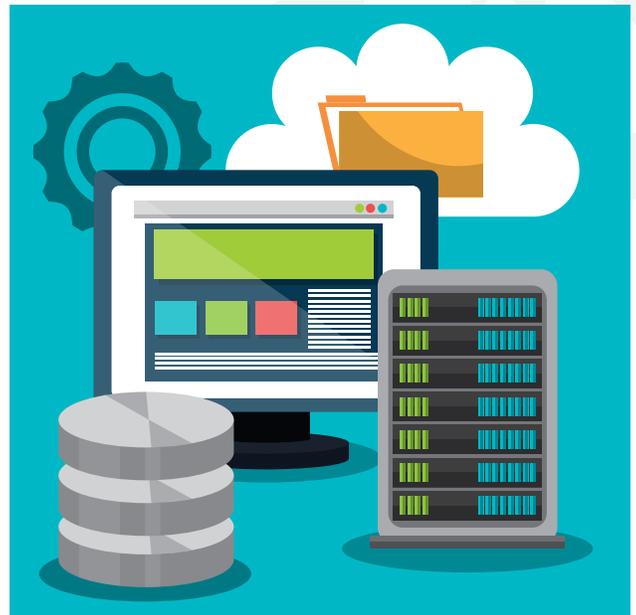
Converged Data Center Packaged Services

Are You Ready for the Next Big Leap?

In this age of ever-evolving technology, today's data centers can go from leading edge to outdated in a very short time. Maintaining pace can take everything you have. To help keep your infrastructure modern, Connection offers a set of simple, easy-to-consume service options to help you reach your goals.

These professional IT services will help you maintain your infrastructure and support your unique needs throughout the technology lifecycle. With the proper service, you can effectively manage your next migration or infrastructure upgrade and achieve significant savings and new efficiencies along the way.

» For more information on these and other comprehensive Connection services, contact an Account Manager today.



SimpliVity Hyperconverged Solution Basic Installation Service

IMPLEMENTATION: 1-2 Weeks

ACTIVITIES:

- Remotely install and configure a basic installation of SimpliVity within existing vCenter infrastructure environments
- Remotely install, configure, and test the SimpliVity deployment
- Create as-built documentation
- Provide up to one hour of knowledge transfer
- Migrate up to two virtual machines from old hardware to new hardware

SCHEDULING:

- A service representative will contact you within 2 business days to schedule
- Scheduling requires 2 weeks to staff the engagement
- The deployment typically requires 10 business days from initial deployment to final documentation

NOTES: Our knowledge transfer extends beyond a typical spreadsheet of configuration data. It will greatly assist your IT department in gaining familiarity with the solution and incorporating it into your existing change management process.

VMware Horizon View Optimization Assessment

IMPLEMENTATION: 4 Weeks

ACTIVITIES:

- Schedule and deliver kick-off introduction meeting to review tasks, timeline, and identify key project team members
- Identify any assessment prerequisites to successfully complete the engagement
- Ensure Horizon View environment has been installed based on VMware best practices
- Review Virtual Desktop image and provide recommendations
- Review user profile management needs and provide validation/recommendations

SCHEDULING:

- A service representative will contact you within 2 business days to schedule
- Scheduling requires 2 weeks to staff the engagement
- The deployment typically requires 20 business days from initial deployment to final documentation

NOTES: Our Horizon View Optimization Assessment delivers a best practice assessment of an existing VMware Horizon View deployment. The results will help you optimize the configuration for performance, scaling, and manageability of your environment.

VMware Horizon Air Proof of Concept

IMPLEMENTATION: 3-4 Weeks

ACTIVITIES:

- Our VMware Horizon Air Proof of Concept delivers sample Horizon Air desktops for exploring the capabilities and performance of a cloud-based desktop service
- The Proof of Concept (POC) will include some common desktop and hosted applications, a custom desktop background, and Internet access
- We will work closely with you throughout the engagement to provide insights into how cloud-based desktops and application delivery work
- By the end of the POC you will have a better understanding of how Horizon Air will fit into your End-User Computing (EUC) strategy

SCHEDULING:

- A service representative will contact you within 2 business days to schedule
- Scheduling requires 2 weeks to staff the engagement
- The deployment typically requires up to 20 business days from initial deployment to final documentation

NOTES: This service provides an expert-guided evaluation of VMware's premier desktop as a service (DaaS) Cloud offering.

Continued >

VMware Horizon Air Pilot

IMPLEMENTATION: 4 Weeks

ACTIVITIES:

- Our VMware Horizon Air Pilot service offers a basic pilot program of up to 50 desktops to ensure your end users have an acceptable desktop as a service (DaaS) experience
- You will have 2 weeks to review and validate the pilot implementation before a final walkthrough
- Our consultants will work closely with you throughout the engagement to provide knowledge transfer and plans for a successful rollout of your desktops

SCHEDULING:

- A service representative will contact you within 2 business days to schedule
- Scheduling requires 2 weeks to staff the engagement
- The deployment typically requires up to 20 business days from initial deployment to final documentation
- Dependent on VMware provisioning the Horizon Air environment

NOTES: This service offers complete assurance that your cloud-based DaaS environment is fully production ready and will perform as expected. Our experts will guide you through the entire process of conducting a proper design and pilot of the environment to ensure a successful deployment of VMware's flagship hosted desktop product.

VMware Horizon Air Onboarding Plus

IMPLEMENTATION: 3 Weeks

ACTIVITIES:

- VMware Horizon Air Onboarding Plus offers an accelerated onboarding to Horizon Air to ensure end users have an acceptable desktop as a service (DaaS) experience
- You will have 2 weeks to review and validate the pilot implementation before a final walkthrough
- Our consultants will work closely with you throughout the engagement to provide knowledge transfer and plans for a successful rollout of your desktops

SCHEDULING:

- A service representative will contact you within 2 business days to schedule
- Scheduling requires 2 weeks to staff the engagement
- The deployment typically requires up to 15 business days from initial deployment to final documentation
- Dependent on VMware provisioning the Horizon Air environment

NOTES: This service offers complete assurance that your cloud-based DaaS environment is fully production ready and will perform as expected. Our experts will guide you through the entire process of conducting a proper design and pilot of the environment to ensure a successful deployment of VMware's flagship hosted desktop product.

VMware Horizon View Managed Services Gold Package

IMPLEMENTATION: 3 Weeks

ACTIVITIES:

- Horizon View Managed Services Gold Package provides a complete turnkey virtual desktop management service
- We will fully manage the virtual desktops as well as administer the platform needed to deliver them to end users
- One standard monthly patching of virtual desktops (patching per vendor requirements) will be included
- This approach to server and desktop management allows you to retain full authority of the environment

SCHEDULING:

- A service representative will contact you within 2 business days to schedule
- Scheduling requires 2 weeks to staff the engagement
- The deployment typically requires up to 15 business days from initial deployment to final documentation with managed services ongoing thereafter

NOTES: This service provides a complete concierge experience and offers freedom from day-to-day administration duties and gives you the ability to focus on other critical tasks.

VMware Horizon Air Managed Services Gold Package

IMPLEMENTATION: 3 Weeks

ACTIVITIES:

- Horizon Air Managed Services Gold Package provides a complete turnkey virtual desktop management service
- We will fully manage the virtual desktops as well as administer the platform needed to deliver them to end users
- One standard monthly patching of virtual desktops (patching per vendor requirements) will be included
- This approach to server and desktop management allows you to retain full authority of the environment

SCHEDULING:

- A service representative will contact you within 2 business days to schedule
- Scheduling requires 2 weeks to staff the engagement
- The deployment typically requires up to 15 business days from initial deployment to final documentation with managed services ongoing thereafter

NOTES: This service provides a complete concierge experience and offers freedom from day-to-day administration duties and gives you the ability to focus on other critical tasks.

vSphere Health Check

IMPLEMENTATION: 1-2 Weeks

ACTIVITIES:

- Analyze the virtual environment and validate the use of VMware best practices
- Conduct a best practices workshop to understand how the Customer needs to use the vSphere environment
- Identify any vSphere component that does not conform to VMware best practices
- Provide guidance to remediate the non-conforming components
- Produce a detailed report illustrating issues and remediation steps

SCHEDULING:

- A service representative will contact you within 2 business days to schedule
- Scheduling requires 2 weeks to staff the engagement
- The deployment typically requires 10 business days from initial deployment to final documentation

NOTES: The vSphere Health Check service is conducted by a VMware Certified Professional who uses the VMware Health Analyzer tool. This tool is only available to VMware and VMware certified partners.

» A modern data center is just a phone call away. Let our team of experts ensure your infrastructure supports today's technology.

Contact an Account Manager for more information.

Business Solutions
1.800.800.0014

Enterprise Solutions
1.800.369.1047

Public Sector Solutions
1.800.800.0019

www.connection.com/Services

Connection[™]
we solve IT[™]