Connection
we solve IT

Managed Extended Detection and Response (MXDR)

Contain Critical Threats in Minutes, Not Days

Enterprise-grade security powered by Cisco, delivered as a seamless extension of your team.

The Challenge: Alert Overload and The Skills Gap

Building a full, 24x7 security operations center (SOC) is often complex and cost prohibitive. The cybersecurity landscape presents a constant barrage of alerts that can overwhelm even the most capable IT teams.

86% identify a shortage of skilled cybersecurity professionals as a major challenge. The talent gap is a critical threat vector.

86% say their organizations have experienced AI-related security incidents. Modern threats are evolving faster than teams can track them.

4% of organizations have reached the mature stage of cybersecurity readiness. Most organizations are highly exposed to risk.

Connection MXDR: Your 24x7 Co-sourced SOC

Connection Managed XDR provides an immediate, expert-led solution. We act as a seamless extension of your team, delivering enterprise-grade 24x7 threat detection, triage, and response without the prohibitive cost of building an in-house SOC. Powered by Cisco XDR, our services turn alert noise into decisive action.

Key Service Pillars: The MXDR Approach

Our MXDR is a full-stack, co-sourced solution emphasizing proactive prevention, cross-layer visibility, and human-led response.

- **Prevention-first Mindset:** We optimize client controls (EDR, firewall, identity, email) upfront to stop threats before they escalate, reducing the volume of events entering detection pipelines.
- **XDR-centric Correlation:** Cisco XDR aggregates and correlates telemetry across multiple layers, enabling faster, high-fidelity detection (often in <10 minutes).
- **Human-led Response and Automation:** We combine automation for speed with SOC analyst expertise for accuracy, resulting in lower false positives and faster containment. Analysts always validate and tailor actions for context.
- **Full Lifecycle Coverage:** Our model goes beyond detection: we prevent, detect, contain, and remediate threats across all key attack vectors, including endpoints, networks, cloud, identity, and email.
- **Guaranteed Performance and Expertise:** Powered by Cisco XDR, our services provide a guaranteed response to critical events. Analysts will actively work each alert, and all approved actions will be taken to resolve the incident.

The Connection Advantage

As a top tier Cisco Partner since 2008, Connection supports, manages, and monitors our customers' networking and security environments with best-in-class tools and a team of certified experts.

Ready to Reduce Your Risk and Alert Fatigue?

Contact your Connection Account Team today to schedule a security consultation and achieve advanced cybersecurity maturity.

1.800.998.0067
www.connection.com/services