

70%

By 2028, 70% of organizations will adopt a managed device lifecycle service offering.

Gartner, 2024, Market Guide for Managed Device Life Cycle Services At Connection, we streamline your device lifecycle management from supply chain optimization through end-of-life options. The benefit to your organization is cost efficiency, enhanced user experience, and sustainability.

Our programmatic approach to deployment and refresh of your devices allows your IT team to turn their focus to what truly matters to your business. We optimize your device lifecycle ensuring you meet important business objectives. Most importantly, we are a dependable partner—consistently by your side.

Let us help you:

- Improve end-user experience and productivity
- · Modernize your device lifecycle approach
- Free up IT staff for more important activities
- Reduce complexity and risk
- Shift from CapEx to OpEx

End-to-End Lifecycle Solutions

BUSINESS NEEDS

- · Refresh and End-of-life Programs
- Device and OS Upgrade
- Projects
- Deployment Projects New-hire Onboarding

DISCOVER, DESIGN, PLAN

- Readiness, Modernize Architecture, Project Planning
- Supplier Consolidation, Custom Catalog, Device

PROCUREMENT

- Portal, eBonding
- Supply Chain Optimization
- Warehousing Logistics
- Leasing, OpEx

INTEGRATION

- Build and Secure Modern Provisioning and Enrollment Kitting and Out-of-Box Experience
- Engraving and Tagging
- QA Process Setup

ConnectONE

Centralized Program Management

DEVICE END OF LIFE

- · ITAD, Disposal Recycle, Resale
- Repurpose, Lease Returns Reverse Logistics,
- Data Erasure

USER-CENTRIC SERVICES

- 24x7x365 Level 0-3 Service Desk
- Managed Mobility and Endpoint Management
- On-site Deskside

LIFECYCLE MANAGEMENT

- Asset Tracking and Reporting
- Depot Repair and Advanced Exchange
- Data/profile Restore,
- In/Out Warranty Program Management

DEPLOYMENT

- Managed DeploymentAsset Tracking
- Field Deployment Zero-touch Deployment
- Mobile Activations ConnectONE

Please contact your **Connection Account** Team to learn more.

1.800.998.0067 www.connection.com/Services

Why Connection?

We distinguish ourselves through great relationships, state-of-the-art facilities, and an unwavering commitment to quality. We can optimize your device lifecycle, ensuring you meet important business objectives. Most importantly, we are a dependable partner consistently by your side.

PORTAL/E-BONDING

MarkITplace*



QUALITY

Quality-as-a-Mindset (QaaM)[™] G0

Genesis[™] G1/G2 Genesis Logistics





SUSTAINABILITY







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