chromeOS

# ChromeOS is  purpose-built  for the public sector

## Deploy dynamic devices that strengthen public services

**Safeguard sensitive data**

By 2025, **75%** of government CIOs will be directly responsible for security outside of IT, including operational and mission-critical technology environments.[1]

Safeguard sensitive data and empower employees to better serve communities with secure, cloud-first, and easy-to-manage devices.

**Legacy applications**

Agencies have typically reported spending about **80%** on operations and maintenance of existing IT, including legacy systems.[2] Employees can maintain easy access to important legacy applications via virtualized environments.

**Management made easy**

ChromeOS is **63%** faster to deploy and **36%** easier to manage than other operating systems.[3] Plus your team has the productivity-boosting tools they already know and love with Google Workspace and Chrome browser. ChromeOS devices are compatible with an array of scanners, barcode readers, electronic signature pads, and more that are essential to public-facing agencies.

**72%**

of public sector organizations have adapted technology to enable both in-person and remote employees.[4]

## The OS the public sector  can count on

**Modern experience**

Connect to an array of peripherals, including printers, scanners, barcode readers, and electronic signature pads to improve the quality of service at public-facing agencies and internal department employee productivity.

**Legacy application support**

Access mission-critical applications still reliant upon legacy software languages like COBOL in virtualized environments through product integrations with VDI vendors.[5]

**Easy management**

Leverage the Google Admin console to procure, deploy, and oversee devices across agencies and remotely manage security, users, apps, and policies from elected officials to limited-access contractors.

**Built-in, proactive security**

Deploy devices with secure data storage, automatic security updates, built-in executable blocking, and a multi-layered OS architecture to safeguard sensitive department and community citizen information.

# Elevate your agency's efficiency and security with a  modern experience

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## Emergency and non-emergency services

Allow service agents to respond quickly to critical situations with reliable devices that update automatically to reduce downtime. ChromeOS desks also help provide fast access to information by making it easy to group the tabs and apps that are vital to the job.

**Use ChromeOS for:**

- Reliable call routing to ensure that callers are not disconnected from emergency service
- Automatic background updates to maximize emergency agent uptime and availability

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## Department specialists

Provide specialists with solutions that enable secure analyses of sensitive data. With ChromeOS, they can safely connect to web-based applications and databases through encrypted profile logins, or legacy apps with leading virtualization solutions.

**Use ChromeOS for:**

- Seamless web-based case database connectivity
- Encrypted profile logins to safely access sensitive data

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## Third party contractors

Control what data is accessible while allowing workers to be productive on the go. Managed guest sessions provide employees traveling internationally with secure access without storing any user settings on the laptop, while contractors can use virtualization to tap into departmental resources in a secure, isolated environment.

**Deploy ChromeOS for:**

- Secure access to sensitive department data
- Sandboxed virtualization environments to reduce need for discreet endpoint hardware

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## Front desk administrators

Empower front desk admins to enhance citizen experiences. Intuitive interfaces simplify transactional activities while legacy app support makes searching public records seamless. Digital signage and kiosks further free up their time by conveying critical information onsite and enabling self-service. ChromeOS provides:

**ChromeOS provides:**

- Legacy application support for searching public case records
- Intuitive interfaces to assist customers with transactional activities

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## Field Workers

Give field employees the flexibility they need to work in different spaces. Poll workers, for example, can remotely access voter lists and self-deploy additional resources to solve for a surge in voter applications.

**For example, ChromeOS offers election workers:**

- Secure, dependable access to election workflows and voter lists
- Self-deployment of compute resources to handle unexpected influxes of voter applications

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## Citizens

Provide modern and reliable experiences, from the shared desktops in public libraries or learning centers to the self check-in stations at the DMV, with user-friendly interfaces that make everyday tasks easier.

**ChromeOS enables:**

- Dedicated public library consoles for simple browser access
- Easy-to-use interfaces for rapid DMV check-in

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> **"** Engaging and enabling multiple end-users through a dedicated console is an easy way to increase security and minimize risk."
>
> **Niko Palmu**
> IT Manager,
> Town of Hamina

**HAMINA**
WORLD-CLASS SMALL TOWN

> **"** From the Chromeboxes used for digital signage to the Chromebooks out on loan, the devices are getting thumbs-up for ease of use from patrons and staff."
>
> **Daniel Zeiger**
> Director of Information Technology,
> Georgia Public Library Service

**GEORGIA PUBLIC LIBRARY SERVICE**

> **"** Chromebooks are allowing us to expand the footprint of our 'Harris County Connected' program and bring internet access to many more people."
>
> **Christopher Peters**
> IT Business Analyst,
> Harris County Public Library

**HARRIS**COUNTY
**PUBLIC**LIBRARY

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