An e-book for business leaders

AI in the flow of human ambition

Help your people achieve more with AI that works where work happens, backed by .

Microsoft 365 Copilot

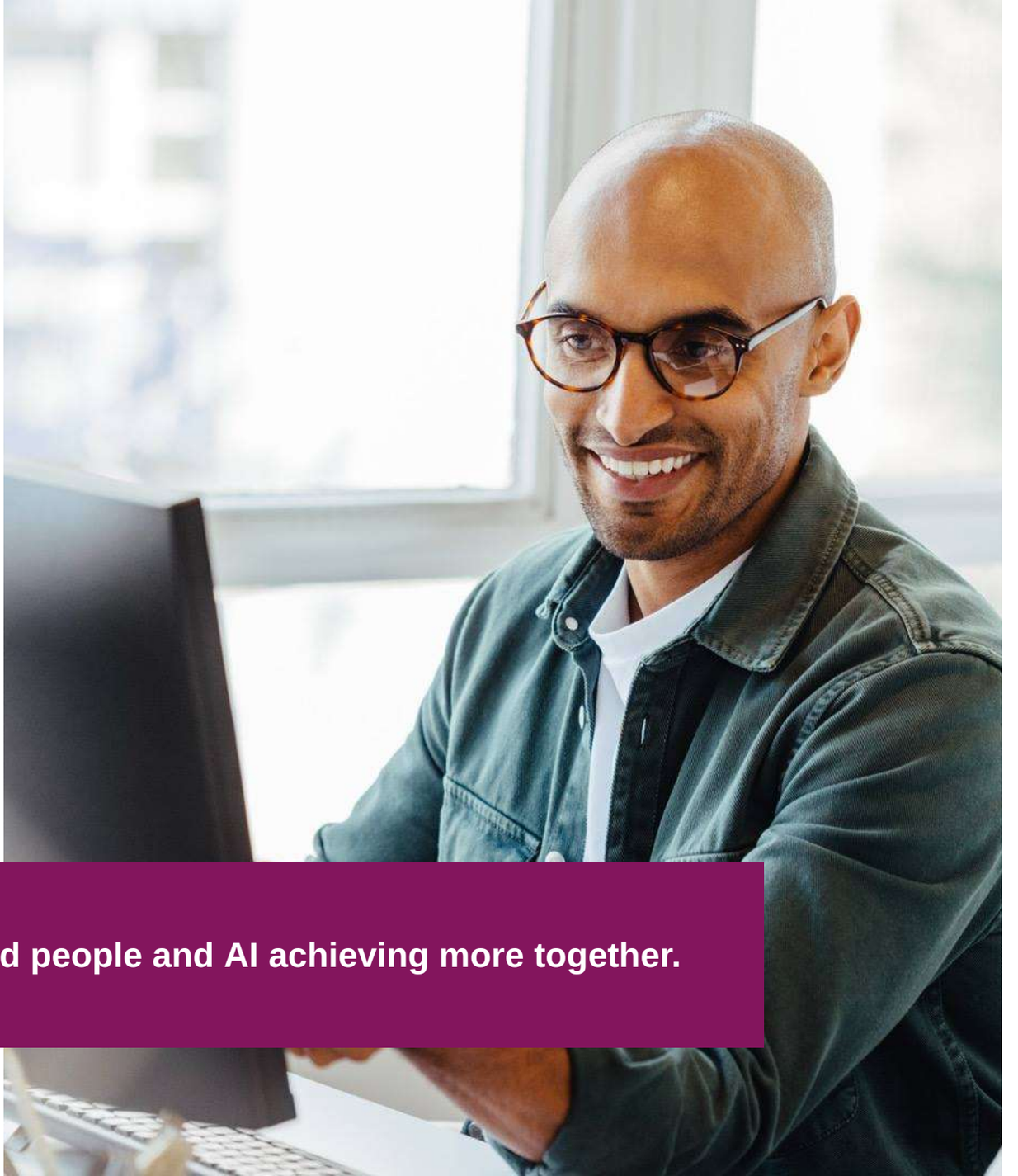


The productivity paradox

Today's competitive advantage isn't just working harder. It's creating an organization where people and AI work together to move faster, make better decisions, and achieve more.

Yet many enterprises remain constrained by disconnected tools, fragmented knowledge, and manual coordination that limit productivity and slow innovation. Employees spend too much time searching for information, preparing updates, and moving work between systems instead of focusing on higher-value priorities.

As AI adoption accelerates, the challenge is no longer whether to use AI. It's how to combine personal productivity, delegated execution, and governed agents in a way that scales expertise, unlocks capacity, and delivers meaningful business outcomes.



The result is a new operating model for work, one built around people and AI achieving more together.

Why this matters now

Leaders aren't waiting to see how AI plays out. They are redesigning work around people and agents, and introducing AI in the flow of everyday work. Microsoft Copilot, Microsoft Cowork, and agents are redefining how work gets completed.

- Copilot helps employees think and create.
- Cowork carries multistep work forward.
- Agents extend that capacity across repeatable processes.

As your digital workforce expands, your teams also need a consistent way to understand which agents are operating, what they are doing, and how they are governed.



82%

of leaders say this is a pivotal year to rethink strategy and operations.[1]

81%

expect agents integrated into their AI strategy within 12–18 months.[1]

80%

of the global workforce say they lack enough time or energy for work.[1]

Microsoft, 2025 Work Trend Index, Apr. 23, 2025



The opportunity ahead

Frontier transformation means reimagining how work gets done so people scale their expertise. can help you boost productivity with Microsoft 365 Copilot, delegate work to Copilot Cowork, and extend capacity through agents.

The edge isn't adopting AI—it's redesigning how work flows.

Turn everyone into a Frontier worker:

Give people more capacity to think, create, and achieve—with Copilot supporting everyday work and Cowork carrying delegated tasks forward. Build toward a future of copilots that assist and autopilots that act within the permissions you set.

Unlock innovation with a trusted AI platform:

Combine model choice, business context, and enterprise protections to give your organization flexibility to innovate with confidence. As agents extend your reach, Agent 365 helps you maintain visibility and control.

> **Prove value early. Pick one meaningful workflow, use Copilot to support the work, explore what you can delegate to Cowork, then repeat the pattern.**



AI built for work

Microsoft 365 Copilot brings AI into the tools your team already opens every morning. It's grounded in your business context through Work IQ, tailored to how people work, and available in the same apps they use to write, meet, and analyze. No new destination, no separate login, no extra process to maintain.

Make more of every workday

Find information, prepare for conversations, and clarify next steps. Copilot helps people think, create, and decide—freeing them for higher-value work.

Turn intent into action

Describe your goal, then let Cowork plan and carry out multistep work across apps and systems, with checkpoints that keep people in control.

Extend your impact with confidence

Give IT one control plane with Microsoft Agent 365 to discover, observe, govern, and secure agents as adoption expands across the organization.

Take the next steps

Move from vision to value

Intelligence that's shared, governed, and reused is what turns AI pilots into enterprise impact.
can help you assess readiness, plan adoption, deploy Microsoft 365 Copilot, and maximize the value you get.

Reimagine work through human–AI collaboration and tailor your agents for measurable impact.



Accelerate Copilot and Cowork adoption

We can help you identify high-value work where AI can help employees create, decide, and delegate effectively.



Scale agents with Microsoft Agent 365

We can show you how to establish visibility, governance, lifecycle management, and protection as agents expand across teams and workflows.



Turn adoption into measurable value

We connect employee capacity, agent performance, trust, usage visibility, and business outcomes to build a repeatable path to value.

Connection
we solve IT

Contact your Connection Account Team for more information.

Business Solutions	Enterprise Solutions	Public Sector Solutions
1.800.800.0014	1.800.369.1047	1.800.800.0019

www.connection.com/ai-at-work