

# HONEYWELL SMART TALK

Connect your workforce, empower your operations

Unified Communications for Mobile Workforce



Contact your Connection Account Team for more information.

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## WHY SMART TALK?

Smart Talk is an integrated communications platform that offers secure Push-to-Talk, Voice Calling, Video, and Messaging services tailored for frontline, mobile, desk, and deskless employees in sectors such as retail, healthcare, warehousing, logistics, and field operations.

### OVERVIEW

A versatile Communications Solution to maximize worker productivity

- Designed from the ground-up for mobile applications – not a repurposed desktop application
- Advanced APIs allow for customized enterprise system integrations
- Secure messaging ensures text messages, video, and file transfers remain within the company domain and with the specified work group

### PROVIDING A UNIFIED USER EXPERIENCE

#### Increased Accessibility

- Users to associate a license without an email address, eliminating barriers for people without email access and simplifying the onboarding process.
- Cloud-based hosting allows for communication globally

### VALUE OF SMART TALK



**REDUCED  
TRAVEL TIME**



**REDUCED  
MISCOMMUNICATION**



**LESS EQUIPMENT  
2 OR 3 DEVICES,  
DOWN TO 1**



**IMPROVED  
EMPLOYEE SATISFACTION**



**REDUCED  
COST OF OWNERSHIP**

## INDUSTRY ISSUES

### Enhanced Communication and Collaboration

Smart Talk provides multiple communications modes, allowing the selection of the best mode for the task.

Smart Talk is optimized for the mobile worker, but does not shut out desk-based workers, letting teams better communicate.

### Efficiency and Productivity Improvement

Smart Talk aids in efficiency by adding communications capabilities to the devices already being used.

Smart Talk builds productivity by providing communications where and when needed. Reducing barriers to efficient task management and completion.

### Enhanced Customer Experience

Smart Talk enhances worker experience by providing them with quick and easy access to the information they need to resolve issues in real time.