



Apple at Connection

A Leader in Apple Services for More than 40 Years

Business adoption of Apple® devices has increased dramatically in recent years and continues to experience significant growth. With help from Connection, creating or upgrading an Apple ecosystem is easy and painless. We are a certified Apple Corporate Reseller with a partnership that goes all the way back to 1984. We can deliver OEM-authorized service for all major IT equipment manufacturers, including Apple, in our approved U.S. repair center in Wilmington, OH. As part of our global program, we can provide and manage these services in many countries across the globe. This means we are uniquely qualified to provide Apple solutions, with global product availability and expertise, that exceed your expectations. To that end, we offer:



A Team of Apple Solutions Architects

We become an extension of your IT staff—working to meet your needs, timeline, and budget.

- 1:1 Account Manager
- Dedicated Apple resources
- Apple Certified System Engineers
- Apple Authorizations:
 - Authorized Service Provider (AASP)
 - Apple Certified Support Professional (ACSP)



Apple Services and Professional Services

Make the most of your Apple investment with our Apple services and professional services—because bringing people and technology together is what we do best.

APPLE SERVICES

- Apple Business Manager Enrollment
- Apple School Manager Enrollment
- Volume Purchase Program Authorized
- Advanced iOS® deployments using Apple Provisioning Utility (APU)
- Cellular activations and cellular optimization services
- AppleCare® for Enterprise and AppleCare+ enrollments

PROFESSIONAL SERVICES

- Readiness Review
- Mobile Device Automation
- Wi-Fi Readiness Review
- AD Integration Services
- Mac® Accelerator Program
- AD Integration Services PKI
- Mac Proof of Concept



Technology Integration and Distribution Center

Our Technology Integration and Distribution Center (TIDC) will ensure your Apple devices integrate seamlessly into your existing workflows and processes.

- Asset tagging
- Laser engraving
- Device and peripheral kitting
- Onboarding and off-boarding
- Depot/break fix
- Provisioning
- Kitting:
 - Document insertion
 - Reduced packaging
- Complex configuration
- OS updates and upgrades
- Inventory stocking



Jamf Partnership

Jamf's portfolio of Apple-focused solutions help organizations set up new Apple devices with ease, manage application distribution and settings, and protect devices and company information. There's a Jamf solution to fit every organization's needs, no matter how large or small.

- Jamf Managed Service Provider
- Jamf Onboarding
- Mac Endpoint Security
- Identity and Password Management
- Device Enrollment
- Location-in-a-Box
- Health Check Assessment
- Customized Device Enrollment



Apple Integration and Management

Let us help make bringing an Apple ecosystem to your business painless and secure with our integration and management solutions. Connection also works directly with leading financial service providers to create a custom solution that works for your organization.

- Integration with existing AD environment
- Security policy enforcement
- Zero-touch deployment
- App management
- Employee self-service portals
- Patch management
- Flexible and tailored financing solutions
- Apple device trade-in service



Selection

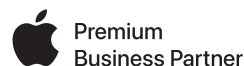
Thanks to our tenured partnership with Apple, we offer their entire lineup of Apple devices, peripherals, and more.



B2B Account Benefits

Purchasing and reporting can take up more than their fair share of a day. Don't let them continue to be a bottleneck to productivity. A B2B account with Connection helps you save time and budget by offering access to powerful self-service features and dedicated IT specialists.

- Simplified eProcurement
- Streamlined reporting
- Personalized catalog
- Customizable purchasing approval levels
- System integration through in-house ERP, financial system, or third-party eProcurement marketplace
- Dedicated Account Team
- Specialized pricing



Contact an Account Manager today for more information.

1.800.800.0014

www.connection.com/apple

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